



Electronic Transmittal

July 30, 2008

Subject: **Introducing Zodiac Services**

Dear Valued Customer,

Monogram Systems thanks you for your valued support as our loyal Customer. As you may know, Monogram Systems is a member of the Zodiac family of companies. Consistent with the objective of continuously improving aftermarket service and support, Zodiac is creating a new centralized aftermarket service organization, **Zodiac Services**, which will provide support for Monogram Systems products.

**Effective September 1, 2008, Zodiac Services will begin operations
and will serve as your point of contact for Monogram Systems
Spares Distribution, R&O, and Technical Support.**

Both Monogram Systems and Zodiac Services Europe look forward to the benefit that these changes will provide to your organization and we look forward to assisting you with this transition. In advance of the transition to Zodiac Services, several key items need to be addressed:

- Zodiac Services Europe must be registered as an approved supplier in your system.
- All spares orders for Monogram Systems products placed after September 1, 2008 will need to be placed with Zodiac Services Europe.
- For spares orders placed before September 1, 2008 to be delivered after October 1, 2008, your local Zodiac Services representative will be working with you to transition these orders to Zodiac Services Europe.

Additional information regarding this transition is included in the attached letter from Zodiac Services, including the name, phone number, and e-mail address of your local **Zodiac Services** representative.

Please contact the undersigned or your local "ZS" representative for answers to your questions or concerns.

Sincerely,

A handwritten signature in black ink, appearing to read 'Mark A. Nelson'.

Mark A. Nelson
Director of Customer Support and Services
Monogram Systems



Les Ulis, July 4th 2008

Dear Valued Customer,

Following our first letter to your management concerning the new Zodiac Services branch of Zodiac, we would like to inform you in more practical details of this change.

Zodiac worldwide presence extends from Manufacturing to the Support and Maintenance needs of operators in After-Market Services.

We are creating the **Zodiac Services** branch to gather, under one roof, the complete range of component services and provide our valued aftermarket customers with a single point of contact.

Effective September 1, 2008, you will be able to use at a regional level, **Zodiac Services Europe** (ZSE) for one-stop component service. **Zodiac Services Europe** will provide a full range of spare parts Distribution, Maintenance and Technical Support for most of Zodiac Manufacturers (see Appendix 1).

Zodiac Services Europe will serve all operators in Europe, Africa, Middle East and Indian sub-continent, with the support of a regional after-sales network (see appendix 2).

We encourage you to register **Zodiac Services Europe** in your IT system, since your spare and repair orders will have to be placed from this date on, to this new legal entity. For spare orders placed before September 1st, 2008 to be delivered after October 1st, we will ask you to cancel your orders to any of the OEM included in the ZS perimeter as defined in Appendix 1 and to reorder to ZSE. This scheme should allow for a smooth transition and minimum number of cancellations of orders.

If you have any questions or require further assistance, please contact the sales managers in the respective territories as per the attached appendix 3.

For additional information, please visit our website: **www.services.zodiac.com**

We certainly hope you will share our optimism in this new milestone. This new establishment brings valuable opportunities with tremendous long-term potential in our challenging aerospace environment. Together with Zodiac Services, we hope to be able to tap on this potential with all our esteemed customers.

Sincerely,

Yannick ASSOUAD
CEO Zodiac Services



APPENDIX 1:

PRODUCT LINES AND ZODIAC MANUFACTURERS SUPPORTED

OEM	Cage Code	Zodiac Services Europe	
		Repairs	Spares
AVOX Systems - Oxygen & Life Support	53655	✓	✓
AERAZUR Emergency Evacuation Systems Emergency arresting systems Parachute & protection systems Elastomer Technologies & Systems For Military Business:	F6101 F6800	✓ French military components	✓ French military components
AIR CRUISERS - Emergency Evacuation systems	70167	✓	✓
ECE Electrical Power Management Flight deck controls & displays External lighting & Windshield wipers	F0214 F0280	✓	✓
ICORE International Inc. Electrical Interconnect Electrical harnesses, hoses, high current connectors	05593	✓	✓
IDD Aerospace Corp. Control panel Assemblies Illuminated lightplates Switch panels, battery packs	05617	✓	✓
IN-FLEX - Couplings and equipment	FA3W9	Non repairable items	✓
IN-LHC - Hydraulics & Controls	F0218 F9588 F1976	✓	✓
INTERTECHNIQUE Fuel Circulation Oxygen & Life Support (EROS) Systems Monitoring & Management	F0422 F5341 F0553	✓	✓



APPENDIX 1:

PRODUCT LINES AND ZODIAC MANUFACTURERS SUPPORTED

OEM	Cage Code	Zodiac Services Europe	
		Repairs	Spares
PRECILEC Actuators, Motors & sensors Seat actuators & ECU	F0358 F6137 F0217	✓	✓
MONOGRAM SYSTEMS Vacuum water systems Waste systems Chemical toilets, recirculating Pilots seats	29780 58568 92824 DJ188	✓	✓
SICMA AERO SEAT SFE seats: - Technical seats - PAX seats of ATR Aircraft	F0465	All SFE seats Subcontractor to Sicma for BFE seats	✓
WEBER Aircraft - All PAX seats families	3K723	Subcontractor to Weber	Unauthorized

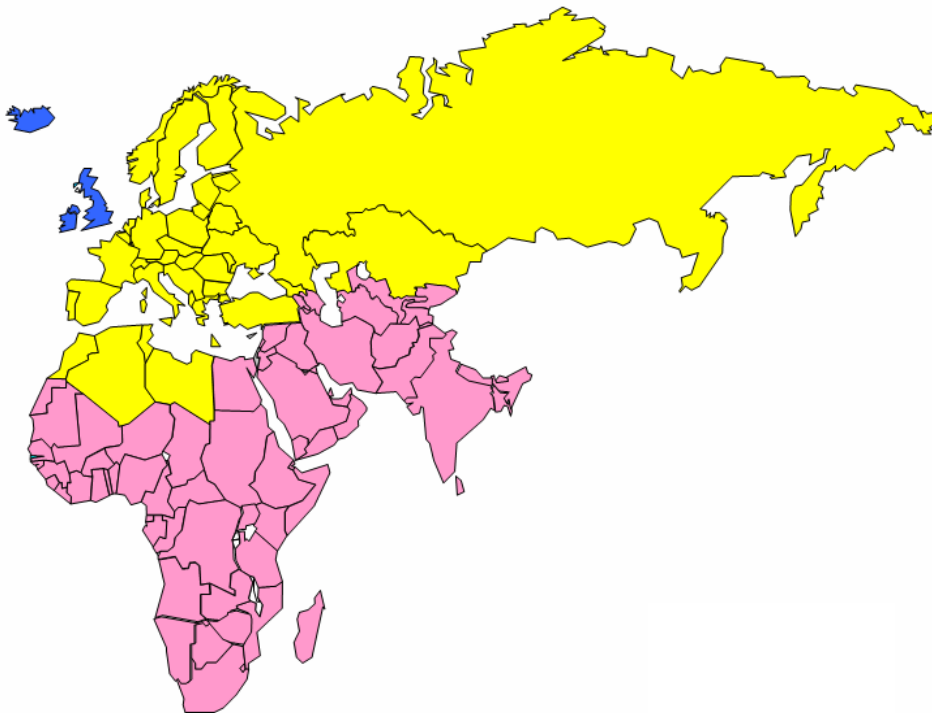


APPENDIX 2:

SPARE & REPAIR QUOTATIONS

On request, our contacts will provide you price and delivery quotation for LRU and breakdown parts supplied by Zodiac Services Europe.

COMMERCIAL & GENERAL AVIATION QUOTATIONS



Yellow Zone

■ Please Contact:

Ms Pascale ETOURNEAU
Customer Services Manager
E-mail: petourneau@zodiac.com
Phone: +33 1 64 86 53 45
Phone AOG: +33 1 49 75 45 73
Fax: +33 1 64 86 69 87

Blue Zone

■ Please Contact:

Ms Heather PLUMRIDGE
Administrator
E-mail: hplumridge@zodiac.com
Phone: + 44 1376 329 194
Fax: + 44 1376 340 734

Pink Zone

■ Please Contact:

Mr Hicham BALLOUI
Sales Administrative Supervisor
E-mail: hballaoui@zodiac.com
Phone: (971) 2575 7088
Phone AOG: (971) 5064 20034
Fax: (971) 2575 8482



APPENDIX 2:

SPARE & REPAIR QUOTATIONS

HELICOPTER & MILITARY QUOTATIONS



Yellow Zone

■ Please Contact:

Ms Pascale ETourneau
Customer Services Manager
E-mail: petourneau@zodiac.com
Phone: +33 1 64 86 53 45
Phone AOG: +33 1 49 75 45 73
Fax: +33 1 64 86 69 87



APPENDIX 2:

REPAIR SHIPPING ADDRESSES

FOR EUROPEAN CUSTOMERS (Except for UK customers)

For this list of cage codes, components have to be returned at SETCARGO (your focal point)

Cage Code: ECE (F0214, F0280)
INTERTECHNIQUE (F0422, F0553, F5341)
AVOX SYSTEMS (53655)
PRECILEC (F6137, F0217, F0358)
AIR CRUISERS (70167)
AERAZUR (F6101, F6800)
IN-LHC (F0218, F9588, F1976)
SICMA AERO SEAT (F0465)

Shipping Address: **SETCARGO**
BP 16435
95707 Roissy CDG
FRANCE

For this list below, components have to be returned directly to the OEM's repair shops:

Cage Code: 05617

Shipping Address: **IDD Aerospace Corp.**
18225 N.E. 76th street
P.O. Box 97056
Redmond, WA 98073-9756
USA

Cage Code: 29780, 58568, 92824, DJ188

Shipping Address: **MONOGRAM SYSTEMS**

1500 Glenn Curtiss Street P.O. Box 111 89 Carson, California 90746-4012 USA	1260 Turret Drive Machesney Park Rockford, Illinois 61115 USA
Fangdieckstrasse 66 22547 Hamburg GERMANY	



APPENDIX 2:

REPAIR SHIPPING ADDRESSES

FOR UK CUSTOMERS

Cage Code: All

Shipping Address: Formerly and remaining ZODIAC Aerospace UK.

Unit 9, Blackwell drive
Spring Wood industrial Estate
Braintree – Essex CM7 2QJ
ENGLAND

Administrative Contact: Heather PLUMRIDGE
E-mail: hplumridge@zodiac.com
Phone: (44) 1376 329 194
Fax: (44) 1376 340 734

FOR AFRICAN, MIDDLE EAST AND INDIAN CUSTOMERS

Cage Code: F0465 (Sicma Aero: Technical seats, ATR PAX Seats)
3K723 (Weber Aircraft: PAX seats)

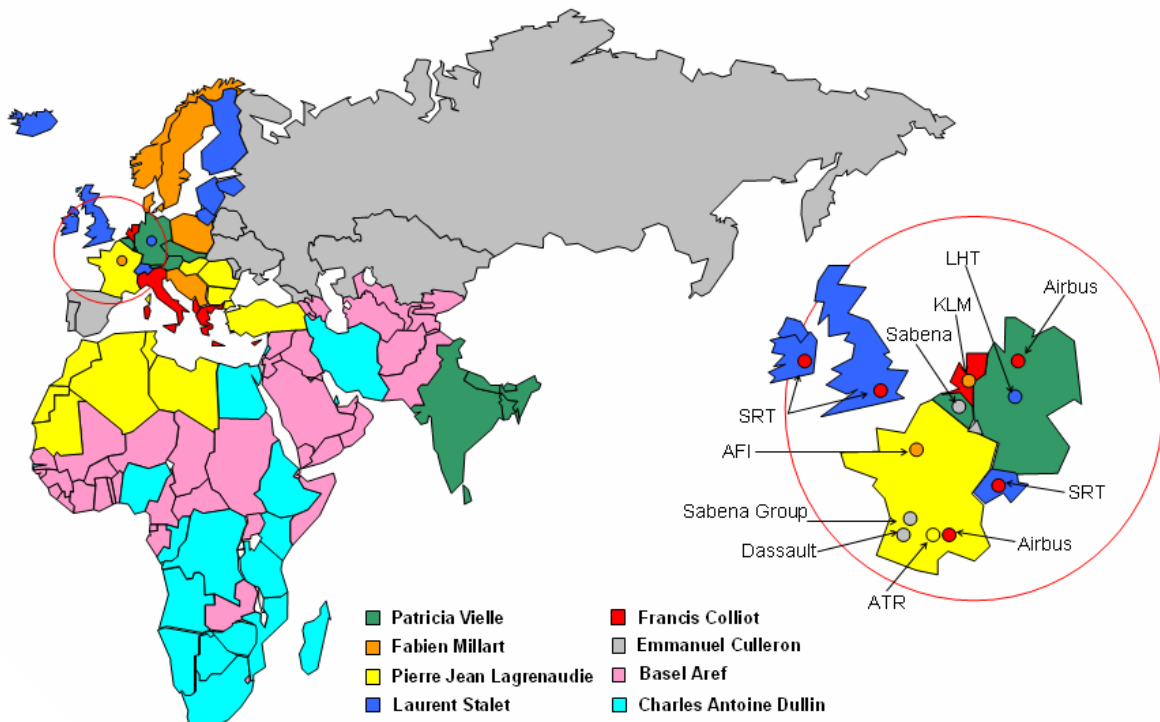
Shipping Address: Formerly Sicma Aero Seat Middle East becoming ZODIAC Services Middle East
Dubai Airport Free Zone
Road WB2 Unit J16
PO Box 54267
Dubai
UNITED ARAB EMIRATES

Administrative Contact: Maria ERAZO
E-mail: merazo@zodiac.com
Phone: (971) 4 2996 620
Fax: (971) 4 2996 619

Cage Code: Others

Shipping Address: Formerly and remaining IN-Services Middle East
Abu Dhabi Int'l Airport
PO Box 06675
Abu Dhabi
UNITED ARAB EMIRATES

Administrative Contact: Hicham BALLAOUI
E-mail: hballaoui@zodiac.com
Phone: (971) 2575 7088
Fax: (971) 2575 8482

APPENDIX 3:
YOUR COMMERCIAL & GENERAL AVIATION SALES CONTACTS

Patricia Vielle

E-mail: pvielle@zodiac.com
 Phone: +33 1 64 86 53 43
 Fax: +33 1 64 86 69 88

Fabien Millart

E-mail: fmillart@zodiac.com
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 Fax: +33 1 64 86 69 88

Pierre Jean Lagrenaudie

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Laurent Stalet

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Emmanuel Culleron

E-mail: eculleron@intertechnique.zodiac.com
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Basel Aref:

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 Phone: +971 2 57 57 088 ext. 213
 Fax: +33 1 64 86 69 88

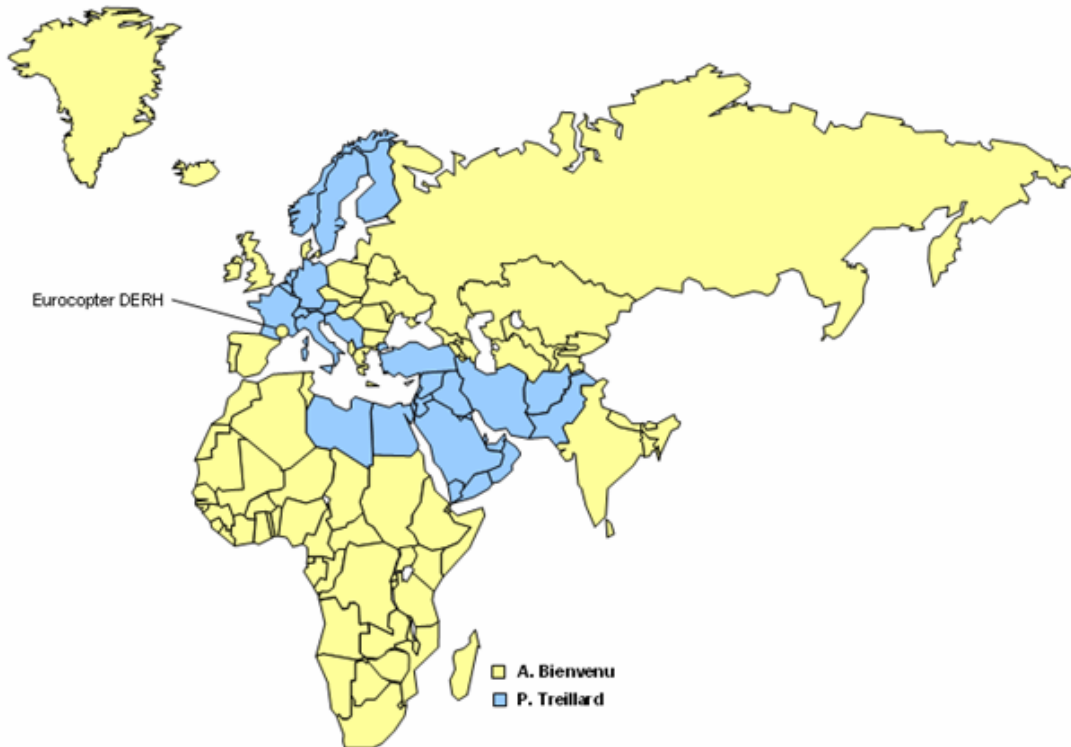
Charles Antoine Dullin

E-mail: cdullin@zodiac.com
 Phone: +971 2 57 57 088 ext. 219
 Fax: +33 1 64 86 69 88



APPENDIX 3:

YOUR HELICOPTER SALES CONTACTS



Antoine Bienvenu

E-mail: abienvenu@zodiac.com
Phone: +33 1 64 86 53 40
Fax: +33 1 64 86 69 88

Philippe Treillard

E-mail: ptreillard@zodiac.com
Phone: +33 1 64 86 53 41
Fax: +33 1 64 86 69 88

YOUR WORLDWIDE MILITARY SALES CONTACTS

Serge Le-Rolland

E-mail: slerolland@intertechnique.zodiac.com
Phone: +33 1 64 86 69 09
Fax: +33 1 64 86 69 88

Jean-Paul Wech

E-mail: jpwech@intertechnique.zodiac.com
Phone: +33 1 64 86 69 03
Fax: +33 1 64 86 69 88

Monique Joffrin

E-mail: mjoffrin@intertechnique.zodiac.com
Phone: +33 1 64 86 69 06
Fax: +33 1 64 86 69 88